



LINKINCREEK SHOWER DOOR

PRODUCTS WARRANTY STATEMENT

FRAMELESS SHOWER



General Information

Linkincreek Shower Glass Ltd. products provides a full product warranty for frameless Shower for a period of up to 2 years from the date of purchase. Should any product proved to be faulty due to poor workmanship or materials, within their respective warranty periods, Linkin creek at their sole discretion will repair or if necessary, supply a replacement at no charge.

Warranty Information

All items and installation services sold by **Linkincreek Shower Glass Ltd.** include a warranty that provides full cover for a duration period unique to each product. A warranty is valid on items purchased from **Linkincreek Shower Glass Ltd.** products that are proven to be faulty by the discretion of **Linkincreek Shower Glass Ltd.** Products. **Linkincreek Shower Glass Ltd.** must be presented with notice of the fault immediately and the product use must cease; failure to do so may void the warranty. Notice of the fault must be given within the product's warranty period, which commences on the day of purchase. Warranties are only valid for the original owner of the product and is not extended to any other party including subsequent owners of the product.

Warranties

- Shower door and screen 2 years
- Water drip sealer and vertical sealer 1 year

Warranty Exclusions

A warranty is valid for products that are deemed faulty due to defective workmanship or materials. Warranty claims on products that have not strictly adhered to their specific installation and maintenance instructions as provided by **Linkincreek Shower Glass Ltd.** products are null and void. Warranties are not valid for products that have been misused, stored, altered, impacted by an unanticipated event (for example, fire or earthquake), used outside of a domestic setting (commercial or otherwise) or treated in a way outside of its intended use. The glass is subject to abnormal stresses from the load application of bending, heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members. The warranty does not cover any general wear and tear or incidental damages that may occur over the duration of the product's use. **Linkincreek Shower Glass Ltd.** is not responsible for incidental damages and/or consequential expenses.

GLASS

Glass breakage of any kind is excluded from any warranty, accidental or otherwise. All glass supplied with **Linkincreek Shower Glass Ltd.** is toughened safety glass adherent to AS/NZ 2208 New Zealand Standard. Glass manufacturers do not warranty glass for any breakage. Unexpected breakage can occur, although very rarely, and in such an event, should be referred to your insurance provider

INSTALLATIONS

Warranties are provided for shower installation services completed by **Linkincreek Shower Glass Ltd.** Authorized Installers. If a product is not installed by an authorized installer, the installation warranty is voided, but the product warranty remains. In the case where a product purchased from **Linkincreek Shower Glass Ltd.** is damaged during the transportation or installation process by a **Linkincreek Shower Glass Ltd.** representative, the product will qualify for a full warranty.

COMMERCIAL WARRANTIES

Products intended for use in a commercial setting have 12-month warranty period.

RIGHTS UNDER NEW ZEALAND LAW

All efforts will be made to resolve any warranty issues as quickly and easily as possible. Any disputes relating to warranty issues for **Linkincreek Shower Glass Ltd** are to be covered under New Zealand Law. Mediation is the first course of remedy if disputes occur. Under New Zealand law, only goods purchased and invoiced directly from **Linkincreek Shower Glass Ltd.** to the end-user are covered by the Consumer Guarantees Act. The Consumer Guarantees Act does not cover business to business transactions.

RELEVANT MAINTENANCE INSTRUCTIONS

Regular cleaning and maintenance are required to ensure your product's many years of service.

Shower Glass: - Remove excess water from the glass with a plastic squeegee and wipe down the shower after use. - Use a general household glass cleaner on the glass - Remove drip seals and clean as necessary.

Shower Hinges: - Hinges are factory lubricated and exposure to cleaning products may cause these items to deteriorate. Avoid cleaning products contacting these components. - The use of Vaseline or Lanoline as lubricants may be required for these components.

Water Temperature: - In keeping with the agreed safe operating temperature for households, your water temperature should not exceed 65°C at the exit point of the tapware.

Cleaners: - Special care is needed when selecting and using cleaners, as using incorrect cleaners may cause irreversible damage, which will not be covered by any warranty. Avoid using the following chemical substances or products that contain these on your **Linkincreek Shower Glass Ltd.** product: Bleach, Hair Dye, Solvents, Alcohol, Toluene, Aniline, Ethylene, Chloride, Ethel Acetate, Diethyl Ether, Methyl Alcohol, Isopropyl Alcohol, Citrus based chemicals, Bath Oils, Bath salts, Abrasive cleaners. Do not use razor blades, metal tools, scouring pad, steel wool or any abrasive materials or metallic objects to clean the glass surface.

Glass Treatments: - To keep your glass, clear for longer and reduce lime and soap residue on the glass, ask your **Linkincreek Shower Glass Ltd.** representative about Invisible Shield Glass Treatment. This treatment has proven not to have a long-term effect on aluminum and other shower components. Treatment can be applied before or after shower installation

THANK YOU